

SUNBURY
MUNICIPAL AUTHORITY

Mailing Address: 462 S Fourth Street
Sunbury, PA 17801

FAQ

Q. What should I do if I have high usage?

A. Average water usage is 2000 gallons per person, per month. If your monthly usage amount seems higher than normal to you, check out our “Water Leak Detection Guide” found on the Documents menu under Water Department Information.

If you find a leak inside your home, you should contact a plumber.

If you find a problem with any part of your water meter leaking, you may contact the Authority at (570)286-5858 and we will send the Water Department out to investigate.

Q. How do I contact the Sunbury Transfer Station?

A. You can call (570) 286-9925 for any questions pertaining to the Transfer Station during the hours of operation of 7:30 am - 3:30 pm Monday through Friday, and during the hours of 7:00 am – 3:00 pm on Saturdays.

Q. When and where are the Authority’s board meetings held?

A. Board Meetings are held at the Municipal Administration Center located at 462 S Fourth Street Sunbury, PA. The scheduled meeting dates can be found under the “Documents” menu.

Q. Does the Authority offer bulk water?

A. Yes. You must purchase tickets at the Administration Office located at 462 S Fourth Street Sunbury, PA BEFORE picking up the water. Tickets cost \$10.00 for every 1000 gallons of water purchased, with a minimum of \$20.00 required.

Water may then be picked up at the Authority Water Plant, located at 1600 Market Street Sunbury, PA.

Q. Can meters over-register water usage?

A. Water meters are positive displacement devices. They cannot register usage unless water under pressure flows through them. Water meters fail by slowing down and eventually stopping. If you feel your meter is failing, please contact SMA at (570) 286-5858.

Q. What forms of payment does the Authority accept for water / sewer bills?

A. You may pay your bill with cash, check, or money order. You may also pay via credit/debit card, however, there is a service convenience fee of 2.95%. Online e-check and/or credit/debit card payments can be made at: www.smapayment.net.

There is also an option to have an ACH Debit payment come out of your checking account automatically. Please download the ACH form on our “Documents” menu.

Q. How can I contact the Authority if I have a question pertaining to my water/sewer bill?

A. You can call (570) 286-5858 for any billing questions during the office hours of 7:00 am - 4:00 pm Monday through Friday. You may also reference our website’s payment button found at: www.sunburyma.org.

Q. Is there any discount given for filling a pool, watering a lawn, power washing, etc.?

A. Currently there is no discount given.

Q. Does the Authority do any water / lab testing?

A. The Authority no longer provides water testing services.