

SPECIAL NOTICE TO: SUNBURY MUNICIPAL WATER CUSTOMERS

Water Customers of the Sunbury Municipal Authority are reminded that winter is upon us and with cold weather comes the risk of your water pipes and water meter freezing.

It is the customer's responsibility to protect pipes and meters from freezing. Per the Authority's rules and regulations, you will be charged for any damage to your water meter or components and any water that passes through the meter.

Below are a few helpful tips:

- Insulate water pipes and meters located in unheated basements and crawlspaces. You may also use heat tape.
- Check and seal all sources of any drafts in basements or crawlspaces, such as missing or broken windows, boards or cracks in walls.
- In the event of a broken or frozen pipe or meter, shut off the water if possible.
- Never use a torch or open flame to thaw pipes. An electric hair dryer works well.
- If you own a property that is vacant, you can call the Municipal Authority to have your water shut off. In addition, make sure your property is properly winterized and check the property regularly during cold weather.
- During cold weather let a small stream of water flow through a spigot. This will help prevent pipes from freezing. The additional expense on your bill will be minimal compared to costs related to the damage caused by a broken water pipe or water meter.
- Make sure you know where your water shut off valve is located. The main water shut off is usually located in the basement next to the water meter or where the water supply enters your property.
- Customers with Meter Pits – Keep lid to the pit closed tightly and if possible let any snow that falls remain on the cover as it acts as insulation.

If you have any questions, please contact the Sunbury Municipal Authority at 570-286-5858.